

Contacta and the Coronavirus Pandemic

As a business our priority is to safeguard the welfare of our staff, customers and the public at large, whilst ensuring that the business is in a fit condition to maintain trading depending on the level of demand for our goods and services.

At present, we are still able to supply our full range, although we have recently seen a significant rise in demand for our speech transfer systems, which, in some cases, may cause a longer lead time for delivery than normal. We are currently working with our supply chain to increase our stock for these products and would ask for the patience of our customers while we do so.

We have specific procedures in place across all Contacta offices and warehouse facilities in the UK and the USA to help combat the spread of the virus. These procedures also relate to the activities of our field service personnel who carry out work in premises operated by our customers.

Recent action we have taken includes the following:

- Where possible we have implemented a 'working from home' strategy, with all employees able to conduct the business remotely, while remaining fully connected to company IT systems and networks as well as each other.
- We have instructed all field operatives in the methods of safe working on site using social distancing techniques and good hygiene practices.
- We have identified those employees considered to be at risk or living with somebody at risk and have instructed them to self-isolate until the crisis has passed.
- Our warehouse and logistics facility remains fully open and we have informed all employees working there of the appropriate hygiene etiquette and instructed them on the practice of social distancing, which they are to employ while working.

As before we continue to take the following action:

- We are following all national and local government guidelines with respect to essential travel.
- We are suspending conferences and large internal meetings taking place in March and April that require travel.

Should any member of staff or their family exhibit symptoms associated with Covid-19, they are being asked to self-isolate for a period as recommended by the government.

We believe the actions we have put in place are appropriate for the current levels of risk, and they will be continually reviewed as the situation develops.

Please do not hesitate to contact us if you require further information by calling +44 (0)1732 223900 (UK) or +1-616-392-3400 (N. America) or alternatively email us at sales@contacta.co.uk.

Registered Office

Contacta Systems Ltd
Office 13, Dana Estate, Transfesa Road, Paddock Wood, Tonbridge, TN12 6UT
Registered in England and Wales No. 2994507 VAT Registered No. 985 3360 88

